

**Open Report on behalf of Glen Garrod,  
Executive Director - Adult Care and Community Wellbeing**

Report to:	<b>Adults and Community Wellbeing Scrutiny Committee</b>
Date:	<b>6 April 2022</b>
Subject:	<b>Adult Care and Community Wellbeing Improvement and Development Programme – Overview</b>

**Summary:**

This item is to provide an overview of the Improvement and Development Programme, the work undertaken and the impact to date. It will highlight some good news stories about progress and the creative and flexible ways in which fieldwork teams have been working with people to maximise their independence and build resilience.

**Actions Required:**

The Committee is asked to consider the work to date and comment on the future planned actions.

## **1. Background**

Adult Care and Community Wellbeing (ACCW) in Lincolnshire has been performing well over a number of years, enabling the directorate to consistently achieve all round good performance and a balanced budget.

The Adult Care Improvement Programme came about through a desire to strengthen working practices within fieldwork teams and ensure everyone was operating in similar ways, implementing strength-based practice as the method of practice aimed at promoting independence and managing demand on longer term, more expensive publicly funded service. Full roll out will take up to another twelve months but we are already seeing impact. With 50% of all teams having now been inducted into the new approach, we are seeing a measurable shift in demand. This work will help us better meet future needs and support people to live a good life, one measurable impact will be a robust Medium Term Financial Plan (MTFP).

The development of our direction of travel has been informed by work taking place in front-line teams across ACCW, this was done through practitioner engagement including observations of practice, staff surveys, case reviews completed by practitioners and focussed work with front line teams to further develop strengths-based approaches across ACCW. All of this informed how the programme has progressed and how we have developed our ambition for the service.

Practitioners and teams have been navigating their way through the Covid-19 pandemic with a stronger focus than ever on strengths-based approaches. This has meant working together, being flexible and creative and with a focus on people and relationships. We continue to see our improvement journey as essential in helping us to develop how we work together to improve services and maximise independence for people in Lincolnshire.

Maximising the independence and individual strengths of those we work to support is both a critical priority for us in improving outcomes but will also help us sustain support for people in the future.

The presentation, which is attached at Appendix A, will cover:

- Background to the work
- Work to date
- Impact
- Case studies
- Next steps

## **2. Consultation**

### **a) Risks and Impact Analysis**

N/A

## **3. Appendices – These are listed below and attached to this report**

Appendix A	Presentation – Improvement and Development Programme for Adult Care
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## **4. Background Papers**

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Chris Erskine, who can be contacted on at [chris.erskine@lincolnshire.gov.uk](mailto:chris.erskine@lincolnshire.gov.uk).